A Wise Choice
For You and Your Family

Your Guide to MDwise Health Plans
MDwise is your local, Indiana-based nonprofit health care company. Our mission is to provide high quality health care. We only take care of families in Indiana. We work with the state of Indiana to bring you these Indiana Health Coverage Programs: the Healthy Indiana Plan (HIP) and Hoosier Healthwise.

How does the MDwise plan work?
MDwise is your health plan. You will choose one doctor who will work with you to keep you and your family healthy. Your doctor is part of a hospital system (also called a delivery system). You will get your health care through the same hospital system.

The following information is available in the member handbooks on the MDwise website, MDwise.org.

- Prior Authorization (PA).
- Utilization Management (UM) procedures.
- Non-covered services and network.
- Service or benefit restrictions.
- Appeals and how to file an appeal.
- Information on how to access your medical records.
- Pharmacy benefits and information.
MDwise has a large network of doctors, specialists and hospitals throughout Indiana. We can help you make wise choices about your health, the health of your family and choosing a medical home. MDwise takes pride in providing Indiana families with quality and affordable health coverage for the whole family.

MDwise is accredited by a national organization that measures the quality of health care. It is called the National Committee for Quality Assurance (NCQA). MDwise Hoosier Healthwise and Healthy Indiana Plan have earned Health Plan Accreditation. This means MDwise passed reviews on quality standards and performance measures.

MDwise Hoosier Healthwise and Healthy Indiana Plan have also earned Case Management Accreditation. This shows that MDwise is dedicated to getting the right care to our members. These NCQA evaluations are recognized throughout the country. This shows our commitment to quality.

97% of MDwise members surveyed would recommend MDwise to their family and friends.

(2016 MDwise Member Satisfaction Survey)
Healthy Indiana Plan (HIP)

What is the Healthy Indiana Plan?
The Healthy Indiana Plan (HIP) is an affordable health insurance plan that serves Hoosier adults between the ages of 19–64 who are not eligible for other Indiana Health Coverage Programs or Medicare. This plan also includes pregnant women.

You could qualify for HIP if you meet all of the following requirements:
- You are non-disabled adult between the ages of 19–64.
- You are not eligible for other Indiana Health Coverage Programs or Medicare.
- You have a household income equal to or less than 0 to 138 percent of the FPL (Federal Poverty Level).
- You are a legal U.S. resident.

You could also qualify if you meet all of the above requirements and:
- You are a parent or caretaker relative eligible under Transitional Medical Assistance.
- You qualify for Temporary Assistance for Needy Families (TANF).

There are two HIP plans. Each plan has different benefits.

**HIP Plus Benefits**
- Includes dental and vision services.
- Low monthly contributions.
- No costs for medical services.

**HIP Basic Benefits**
- Minimum essential coverage.
- Costs for medical services.
- May be more expensive.

How can I apply?
- To get a list of enrollment centers where you can apply in person, go to [MDwise.org/EnrollmentCenters](http://MDwise.org/EnrollmentCenters).
- To apply online, go to [MDwise.org/ApplyHIP](http://MDwise.org/ApplyHIP).
- To apply over the phone call 1-800-403-0864.

To ask questions about HIP, call 1-877-Get-HIP-9 (1-877-438-4479).
What is a POWER Account?
All MDwise HIP members have a Personal Wellness and Responsibility Account or “POWER Account.” Members use the account to pay for their first $2,500 of covered medical services. Preventive services are free and unlimited. They are not taken out of your POWER Account.

Your POWER Account is made up of your monthly contribution and the state’s contribution. Your monthly contribution is calculated by your family size and income. Once you pay your first monthly contribution you are enrolled. An employer or other third party organization can assist with some or all of your monthly POWER Account contribution. Go to MDwise.org/employer-thirdparty for details about employer or third party contribution.

MDwise Healthy Indiana Plan members can get many health services including:

- Doctor check-ups.
- Behavioral and mental health care.
- Dental and eye care (depending on your health plan).
- Maternity services for mothers during pregnancy.
- Free rides to doctor visits (depending on your health plan).
- Prescription drug coverage.
- Surgeries, inpatient, outpatient and emergency services.
- Web-based health and disease information.

What’s not covered?
There are some health services that are not covered by the HIP program. For a complete list of these services, see page 19 of the Healthy Indiana Plan member handbook. The member handbook is available on the MDwise website at MDwise.org/hip/handbook.

Contact Us
Customer Service
1-866-MDwise1
(1-866-639-4731)
8 a.m.–8 p.m., Monday–Friday, other languages available

MDwise Healthy Indiana Plan
P.O. Box 44236
Indianapolis, IN 46244-0236
MDwise.org/healthyindiana

To find a doctor go to MDwise.org/findadoc
Hoosier Healthwise

What is Hoosier Healthwise?
Hoosier Healthwise is a Medicaid health care program that serves Hoosier children under the age of 19. The state determines if you’re eligible by household size and income.

You could qualify for Hoosier Healthwise if:
• You are under the age of 19 living in a low-income household.
• You qualify for food stamps.
• You are a pregnant women not already enrolled in or eligible for the Healthy Indiana Plan.

MDwise Hoosier Healthwise members can get many health services including:
• Doctor check-ups.
• Behavioral and mental health care.
• Free rides to doctor visits (except Package C members).
• School-based health services.
• Dental and eye care.
• Prescription drug coverage (Co-pays from $3–10).
• Surgeries, inpatient, outpatient and emergency services.
• Web-based health and disease information.

What’s not covered?
There are some health services that are not covered by the Hoosier Healthwise Program. For a complete list of these services, see page 13 of the Hoosier Healthwise member handbook. The member handbook is available on the MDwise website at MDwise.org/hhw/handbook.
How can I apply?
- To get a list of enrollment centers where you can apply in person go to MDwise.org/EnrollmentCenters.
- To apply online go to MDwise.org/ApplyHHW.
- To apply over the phone call 1-800-403-0864.

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MDwise Hoosier Healthwise
P.O. Box 441423
Indianapolis, IN 46244-1423
MDwise.org/hoosierhealthwise

To find a doctor go to MDwise.org/findadoctor
myMDwise is available 24 hours a day, 7 days a week at MDwise.org. When you use myMDwise, you can:

- View your general eligibility information, including the name of your current doctor.
- Print or access your member ID card.
- Answer questions about your health (Health Needs Screening).
- View and redeem MDwise REWARDS.
- View your POWER Account balance (HIP members only).
- View your pharmacy claims.
- See if your claim qualifies as a preventive service (HIP members only).

To sign up for myMDwise, go to MDwise.org/myMDwise and click “Create New Account.” You will be guided through this process.

Don’t have Internet access? Call MDwise customer service.

**myMDwise Mobile App**

Manage your health care on the go with the myMDwise mobile app. Go to your phone’s app store. Then search for “MDwise” and download.
MDwise offers other special programs to help you and your family stay healthy. Below are some of the programs we offer to all of our members. Go to MDwise.org for additional information.

**NURSE**on-call
Speak with a nurse 24 hours a day

You can call our 24-hour phone line and speak with a nurse, not a recorded message. Sometimes you have questions about your health.

**WEIGHT**wise
Reach and maintain a healthy weight

WEIGHTwise is a tool provided with current information on weight control. By using physical activity and choosing healthy eating habits you can lose weight and keep it off.

**RIDE**wise
Enjoy free rides to doctor’s visits

MDwise members can get free transportation to doctor and dentist visits.

**SMOKE**-free
Get help quitting tobacco

SMOKE-free is for members who want to learn how to stop using tobacco. Please remember the program does not take the place of your doctor. Talk with him or her before starting any health program.

**IN**control
Be in control of your health

MDwise has a special program for members with certain health conditions like asthma, ADHD or depression. Our disease management program can help.

**BLUEBELLE**beginnings
Give your newborn a healthy start

BLUEBELLEbeginnings is a program just for MDwise members who are pregnant. MDwise holds Bluebelle’s community baby showers for pregnant members across the state. We also provide pregnancy information and resources.
MDwise has a rewards program for Hoosier Healthwise and Healthy Indiana Plan members. You can earn points to get FREE gift cards. The following activities are some of the ways you can get points:

- Sign up for myMDwise and give us your email address.
- Answer questions about your health (Health Needs Screening).
- Get your yearly physical exam or check-up.
- Get all required well-child exams.
- Get your annual mammogram.
- Go to all of your prenatal appointments.
- Go to your postpartum exam.
- Complete HbA1c annual screening if you have diabetes (special blood sugar test).

You don’t have to sign up for MDwiseREWARDS to earn points. Members are automatically enrolled. You can go to MDwise.org/rewards for more information. If you don’t have Internet access, you can call MDwise customer service.
Getting information in other languages and formats
If you need this brochure or other MDwise information in other ways let us know. For example, if you need the information in another language, larger print, Braille or in audio format, call MDwise customer service at 1-800-356-1204.

MDwise complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. MDwise does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de MDwise, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-800-356-1204.

如果您，或是您正在協助的對象，有關於MDwise 方面的問 題，您有權利免費以您 的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話1–800–356–1204.
Large Network of Doctors. MDwise has a doctor and hospital near you that offers the highest quality of care.

MDwiseREWARDS. Earn points for a variety of activities. Then shop for FREE gift cards with your points.

Special Programs. MDwise offers many extra programs to help you and your family stay healthy.

Indiana-Based. MDwise only takes care of families in Indiana.

Nonprofit Company. MDwise’s resources are only used to provide quality health care for our members.